

YourVoice Meeting

8 October 2020

Agenda

	Item	Lead	Time
1.	Introductions and apologies	Bernice Law	10.00
2.	Minutes/actions from 21 July 2020 meeting	Bernice Law	10.05
3.	Sub-group reports	Neil Cumberlidge	10.10
4.	Haweswater Aqueduct Resilience Programme (HARP) – public engagement	Jemma Parkinson	10.15
5.	Water Resources West and CCG engagement	Richard Blackwell Bernice Law	10.35
6.	Annual performance reporting comparisons: <ul style="list-style-type: none"> • Customer-facing reports • Inter-water company performance on common measures 	Emma Dennett	10.50
7.	CMA provisional findings – PR19 business plan referrals	James Bullock	11.05
8.	Quarterly performance review (including new C-Mex and D-Mex measures)	Louise Beardmore Simon Chadwick	11.15
9.	AOB and future meetings <ul style="list-style-type: none"> • Review of Terms of Reference/Membership • Next meeting – date and format 	Bernice Law	12.05