

# YourVoice meeting

## Thursday 14<sup>th</sup> June 2018

# YourVoice panel - main meeting agenda

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YourVoice Meeting Agenda Items		Lead	Time
	Members private meeting	Bernice Law (Chair)	9:30 – 10:00 30 mins
1	Actions from previous meeting	Bernice Law (Chair)	10:00 – 10:15 15 mins
2	Quarterly performance review <ul style="list-style-type: none"> <li>• HH Retail</li> <li>• Water &amp; Wastewater</li> </ul>	Louise Beardmore & Jo Harrison	10:15 – 11:00 45 mins
Break 11:00 – 11:15			
3	Subgroup reports <ul style="list-style-type: none"> <li>• Environment subgroup</li> <li>• Customer Engagement subgroup</li> <li>• Affordability subgroup</li> </ul>	Alistair Maltby Tayo Adebawale Dave Thompson	11:15 – 11:45 30 mins
4	Business Plan update <ul style="list-style-type: none"> <li>• Triangulation (ICF presentation)</li> <li>• Performance commitments / ODIs update</li> </ul>	ICF International Frank Grimshaw	11:45 – 12:30 20 mins 25 mins
5	YourVoice report update	Neil Cumberlidge	12:30 – 12:40 10 mins
6	APR reporting update	Mark Abbott	12:40 – 13:00 20 mins
7	AOB & date of next meeting	Bernice Law	13:00 – 13:15 15 mins