



YourVoice Meeting

3rd December 2015

Agenda – 3rd December 2015

- 10:00 Welcome (Apologies, minutes of last meeting)
- 10:15 Item 1: ODI review and update on performance against outcomes
- 11:30 Item 2: Confirmation of Ofwat assurance status – process for finalising assurance plan
- 12:15 Item 3: Recent reports – e.g. Dow Jones key messages
- 12:30 Lunch
- 13:00 Item 4: Subgroup report – Non-household retail re-opener status update
- 13:30 AOB, date of next meeting
- 14:00 Close